

Protecting Your Gas Meter

Natural gas meters are located above ground. Because of this, meter piping is susceptible to dangers that buried piping may not be. Listed below are suggestions to better protect your meter loop.

1. Keep any above ground piping painted to avoid atmospheric corrosion.
2. Avoid planting landscape close to your meter loop. Roots can damage the coating on underground pipe. It can also restrict personnel from reading the meter and performing routine maintenance.
3. Avoid placing the meter where it will be susceptible to third-party damage. Call the gas department concerning meter location, piping systems, and meter protection at **(270) 763-4215**.

Other Concerns

Please do not turn off the valves to the meter or allow your contractors to tamper with the valves. Call our office and we will dispatch a technician. (270)763-4215

If your meter has been replaced due to routine maintenance and gas service left off, or if you suspect any problems, please call (270) 763-4215 to have your service restored or to report your concerns. After hours, please call the City of Elizabethtown Police Department for after hours dispatch at (270) 765-4125. We are available 24 hours a day.

Leak Recognition

Natural gas is colorless, odorless, and lighter than air. An odorant has been added giving it a very distinct smell so a leak can be readily detected.

Other indicators of a possible natural gas leak include but are not limited to:

- A hissing or roaring sound caused by escaping gas,
- Dead or discolored vegetation in an otherwise green area, or
- Blowing dirt, grass, or leaves near the pipeline.

Leak Response

- Evacuate to an area upwind from the suspected leak immediately.
- Do not start motor vehicles or turn on electrical equipment including lights near the suspected leak.
- Do not light a match or create any other source of ignition.
- Warn others to stay away from the area.
- Call 911 to notify fire and police departments once you have reached a safe area.
- Call the City of Elizabethtown Natural Gas Department to report the possible leak at **(270) 763-4215**
- **After hours, please call the City of Elizabethtown Police Department for after-hours dispatch at (270) 765-4125. We are available 24 hours a day.**

Public Awareness



City of Elizabethtown

Natural Gas Department

(270) 763-4215

BILLING INQUIRIES

270-982-3232

www.elizabethtownky.org

Natural Gas Pipeline Safety and You.

The City of Elizabethtown operates a natural gas distribution system in Hardin and Meade counties. This system consists of cathodically protected steel pipe, polyethylene pipe, and readily identified above ground facilities.

As a customer or someone who lives or works near our pipelines and facilities, your safety is our number one priority. To ensure this, the City has programs to monitor the natural gas distribution system including but not limited to regularly scheduled compliance inspections, leakage surveys, and corrosion control.

In this pamphlet you will find information on:

- Recognizing pipeline routes in our community
- Recognizing signs of a natural gas leak
- Responding to a natural gas leak
- What to do before you dig
- Protecting your gas meter

Pipeline Identification

To identify locations of underground piping and facilities in rural areas, pipeline markers are used. These markers are typically located at road and railroad crossings as well as along the pipeline right of ways.

The markers display:

- The material transported in the line,
- The name of the pipeline operator, and
- A 24 hour emergency telephone number.



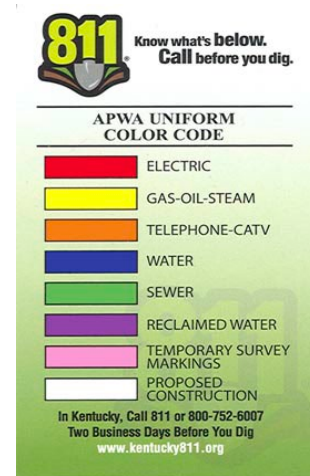
Marker Information

- Does not show exact location of the line
- Does not indicate depth
- Does not indicate pipeline pressure



Statistics indicate that damage from excavation related activities is the leading cause of pipeline incidents. If you are planning to excavate for any reason, **Kentucky 811 Dig Law KRS 367.4901-4917** requires you to follow these guidelines.

1. Call Kentucky811 @ 811 or 1-800-752-6007 or ky811.org
2. Wait two business days after you call before digging.
3. If after two business days there are no markings, call the gas department to confirm that there are no natural gas lines in the vicinity of planned excavation at **(270) 763-4215**.
4. Dig with Care!



CUSTOMER NOTIFICATION

In compliance with Federal Guidelines Pipeline Safety Regulations Part 192.16

The City of Elizabethtown does not maintain the customer's buried piping from the outlet of the meter into the home. Examples are as follows:

- a. Pool Heaters with buried pipe from the meter to the pool.
- b. Detached garage with buried pipe from the meter to the detached garage.
- c. Meter located at the road. Buried pipe from the meter to the home.

A customer's buried piping needs to be maintained and checked for damage, it may be subject to corrosion and the potential hazards associated with leakage.

The customer's buried piping should be periodically checked for corrosion if the piping is metallic.

When excavating near the buried piping, the piping should be located in advance and any excavation done by hand.

If your natural gas piping system consists of an uncoated, threaded pipe that is in contact with soil, the City of Elizabethtown strongly recommends replacement of the piping with materials that meet existing standards.